Electronic Imaging Download Instructions

First you will receive two items:
1. An email from "Medical Imaging Study – TCO" with a link to your imaging
2. A separate email with a personal access code

**Proceed with the following instructions:**
1. Locate and open the email with a subject line "**Medical Imaging Study – TCO.**"
2. Click the link in the email to download your data.

3. A webpage will open asking for the access code. Enter in your access code that you received via email. Please reference the number within the blue color bar, as shown below.
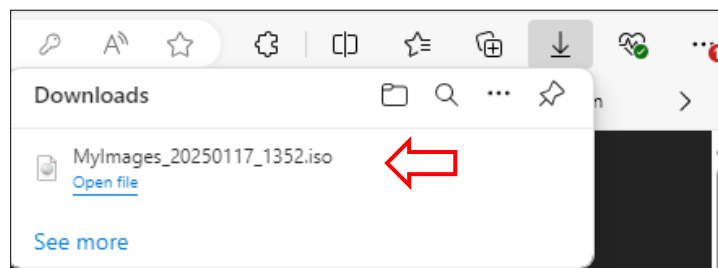

4. The Virtual CD option is selected by default. Click the "download" button to download the virtual CD.
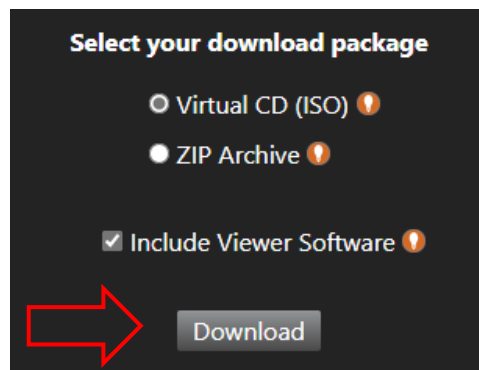
5. In most web browsers, the image file will begin to download in the upper right-hand corner of your screen, as shown below. Double click on the download and it will open the file once it completes the download.
   - Depending on your PC, it may ask if you would like to run or mount the file. Accept any prompts that may come up.

**If you do not see a file download begin at all, please <mark>see #8 for more instructions.</mark>

6. The file will open, then double click the "Viewer" application to view your images.

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Viewer.l4j	01/17/2025 1:52 PM	Configuration settings
☑ Viewer	01/17/2025 1:52 PM	Application
Licence	01/17/2025 1:52 PM	Text Document
DICOMDIR	01/17/2025 1:52 PM	File
Autorun	01/17/2025 1:52 PM	Setup Information
weasis	01/17/2025 1:52 PM	File folder
viewer-mac.app	01/17/2025 1:52 PM	File folder
jre	01/17/2025 1:52 PM	File folder
DICOM	01/17/2025 1:52 PM	File folder

7. IMPORTANT: Download the images to your personal computer/media device for viewing and future access to your files.
- Copy/save the .iso file a USB flash drive to bring to appointments for continuing care. Or you can burn a CD with the .iso file on it.

8. <mark>This step is only if your file download did not show in the upper right corner.</mark>
- Open the file explorer application (looks like a manilla folder, shown below
- Navigate to your downloads folder on the left-hand side
- Double click the "MyImages" file
- Finish the process with steps 6 & 7

Desktop
↓ Downloads
Documents
Pictures

MyImages_20250117_1352
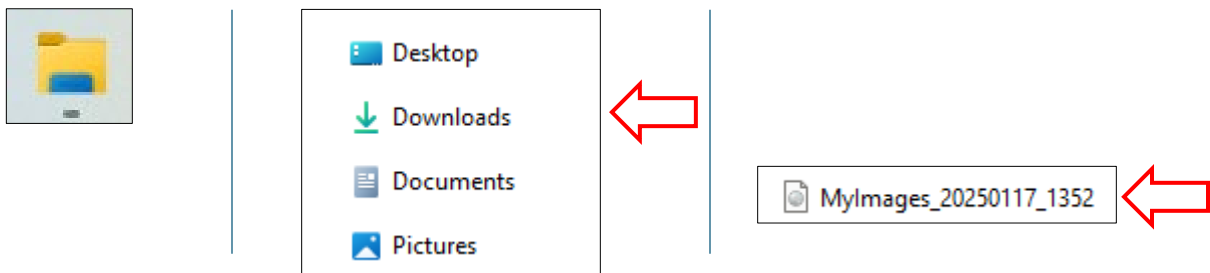
If you are still having trouble downloading your images, please contact the Revo Health IT Help Desk at #952-512-5655.