

SHARE YOUR TCO COMEBACK STORY



FREQUENTLY ASKED QUESTIONS

Every day there are amazing Twin Cities Orthopedics patients overcoming fears, pushing their limits, and coming back from injuries. Whether they're an athlete trying to get back to competition, or an active adult trying to get their normal life back, the journey can be tough. Everyone who makes a comeback deserves to be celebrated, which is why we're partnering with the Minnesota Twins on a comeback story contest!

HOW DO I SUBMIT MY TCO COMEBACK STORY?

To submit your TCO Comeback Story, visit TCOmn.com/Comeback and complete the submission form.

DOES MY COMEBACK STORY NEED TO BE THE RESULT OF A SPORTS RELATED OR ATHLETIC INJURY?

No. Your TCO Comeback Story does not need to be sports or athletics related. We understand that many of our patients may be overcoming an injury that occurred due to a condition that kept them from their active, everyday life. Perhaps you had a hip replacement and are back to biking, or suffered from low back pain and have now returned to normal daily activity – regardless, we want to hear your TCO Comeback story!

AM I ELIGIBLE TO SUBMIT MY TCO COMEBACK STORY IF I AM NOT FULLY RECOVERED?

Yes, you are still eligible to submit your TCO Comeback Story if you are not fully recovered. Instead, tell us about the process, the progress you've made thus far and how you plan to get to the point of being fully recovered.

CAN I SUBMIT A TCO COMEBACK STORY ON BEHALF OF SOMEONE ELSE?

No, the TCO Comeback Story must be submitted by whomever was personally effected. Encourage your friends and family to submit their story and tell us about how they overcame fears or a set-back in life.

HOW LONG DO I HAVE TO SUBMIT MY TCO COMEBACK STORY?

The submission period will begin at 12:00:01 am CST on Monday, March 4, 2019 and end at 11:59:50 pm CST on Friday, May 3, 2019. Submissions received after the submission period has ended will not be reviewed.

AM I REQUIRED TO SUBMIT A PHOTO AND/OR VIDEO WITH MY SUBMISSION?

No. A photo and/or video is not required for the submission, however, they are encouraged.

SHARE YOUR TCO COMEBACK STORY



HOW MANY WINNERS WILL BE SELECTED FOR THE TWINS VIP SUITE EXPERIENCE?

Six (6) winners will be selected based on their TCO Comeback story submission. Each winner will have the opportunity to attend a MN Twins game with 15 of their closest friends and family members.

WHAT IS INCLUDED IN THE TWINS VIP SUITE EXPERIENCE?

Each winner will receive the following prize package for a MN Twins game:

- 16-person suite to a MN Twins game
- On-field photo opportunity for winner and three guests
- Player meet and greet for winner and three guests
- Pre-game recognition.
- **Prizes subject to change*

For more details, visit TCOmn.com/Comeback

HOW MANY GUESTS ARE ABLE TO JOIN FOR THE PLAYER MEET AND GREET AND ON-FIELD OPPORTUNITY?

The winner and three (3) guests of their choosing will have access to attend the player meet and greet and on-field photo opportunity. Note that on-field access will be dependent upon weather conditions and is subject to change.

WHAT PLAYER WILL WE MEET DURING THE PLAYER MEET AND GREET?

The designated player will be determined day-of and will be dependent upon team availability.

HOW DO I IDENTIFY MY TCO CHAMPION?

Your "TCO Champion" should be a TCO employee, care team member or provider who has been instrumental in your comeback process.

HOW MANY TCO CHAMPIONS CAN I SUBMIT?

One TCO Champion per submission. Please identify the TCO team member that most significantly impacted your TCO Comeback.

SHARE YOUR TCO COMEBACK STORY



WILL THE TCO CHAMPION RECEIVE A PRIZE?

Yes, the TCO Champion named by the selected winners will each receive 4 lower-level tickets to attend the same game as the winner.

WILL MY TCO CHAMPION SIT WITH ME AT THE GAME?

No, the TCO Champion will not be in the suite with the winner, however their tickets will be nearby in the lower-level of the stadium. A meet and greet between the winner and the TCO Champion will be arranged prior to the game.

WHEN AND HOW WILL I BE NOTIFIED IF I WON?

Winners will be contacted directly, via phone or email, by a representative of Twin Cities Orthopedics on Friday, May 17.

IF I WIN, HOW WILL I RECEIVE MY PRIZE?

Logistics regarding prize details will be discussed with each winner directly via phone and email.

IF I WIN, AM I ABLE TO SELECT THE GAME THAT I ATTEND?

No. The MN Twins games for the TCO Comeback campaign will be pre-selected for the winners. If a scheduling conflict arises, we will work with the winner within the best of our ability to adjust the selected game.

MY TCO COMEBACK STORY WON'T SUBMIT. WHO DO I CONTACT?

Please direct all questions to Comeback@TCOmn.com.

MY VIDEO OR PHOTO FILE WON'T UPLOAD. WHO DO I CONTACT?

Please direct all questions to Comeback@TCOmn.com.