Please follow the steps below to download and operate the Zoom application from your mobile device. This will enable you to access Virtual Care.

1. While on your smartphone, **click the Zoom link** you received. It should look similar to the image below and have arrived through text or email.
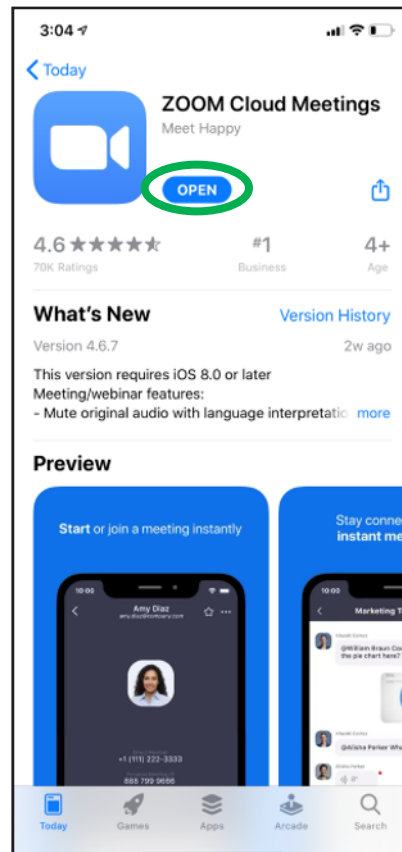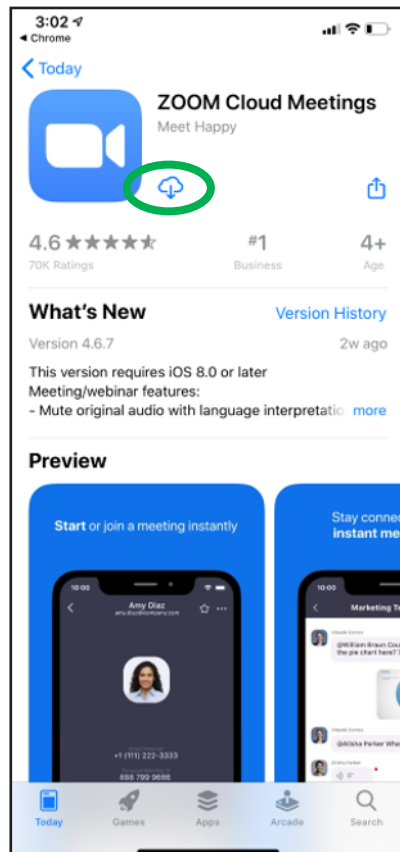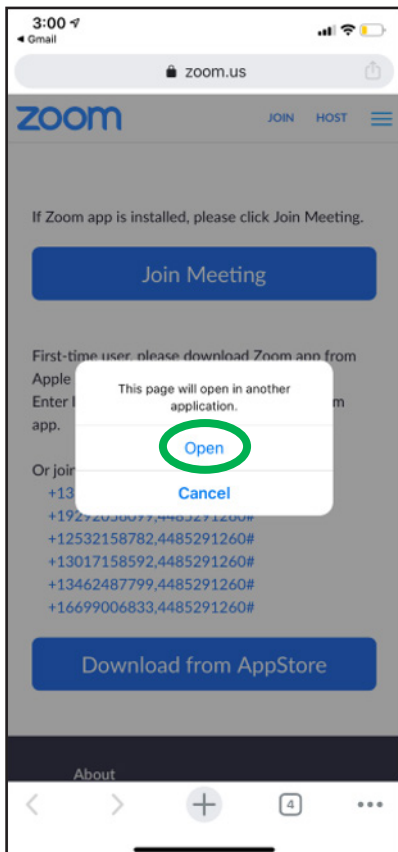
> Join Zoom Meeting
> https://zoom.us/j/4485291260?pwd=T3c0YjBsMlVmaDByZS9idHI0NVUrQT09

2. You will get a message saying "This page will open in another application". Click **"Open"**.

3. This will take you to your app store and show an app called "ZOOM Cloud Meetings". **Download** and install the app.

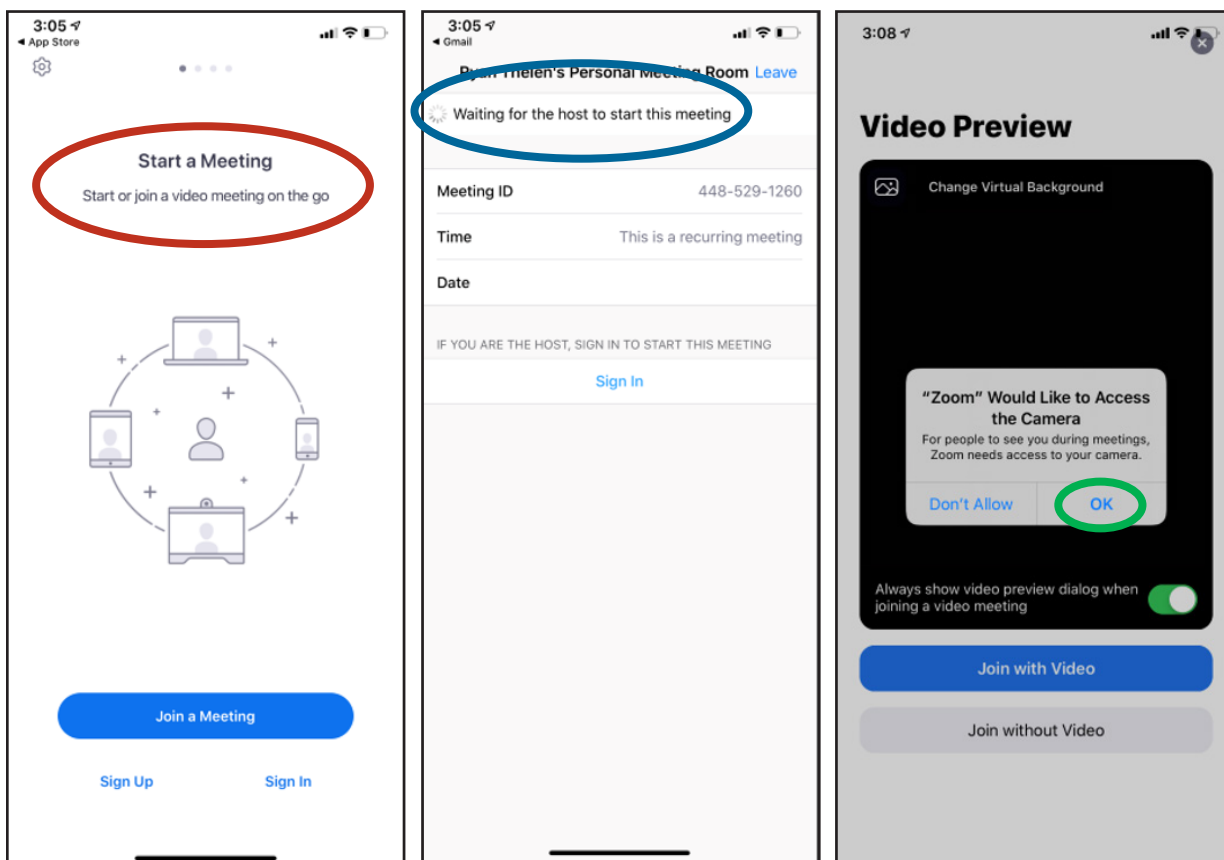4. Once it is finished installing, click **"Open"**.

5. If you see a screen that says "Start a Meeting" like the one below, **go back to step 1** and re-click the original link.

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6. After clicking the original link, you may see a screen that says "Waiting for the host to start this meeting" if the meeting has not yet begun. **Stay on this screen** until the meeting is started. If you don't see this screen, your meeting has started and you can skip ahead to step 7.

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7. Once the meeting is started, It will prompt for your name. **Fill in your name** and click "continue".

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8. You will get a message saying "Zoom would like to access the camera". **Click "OK"**.
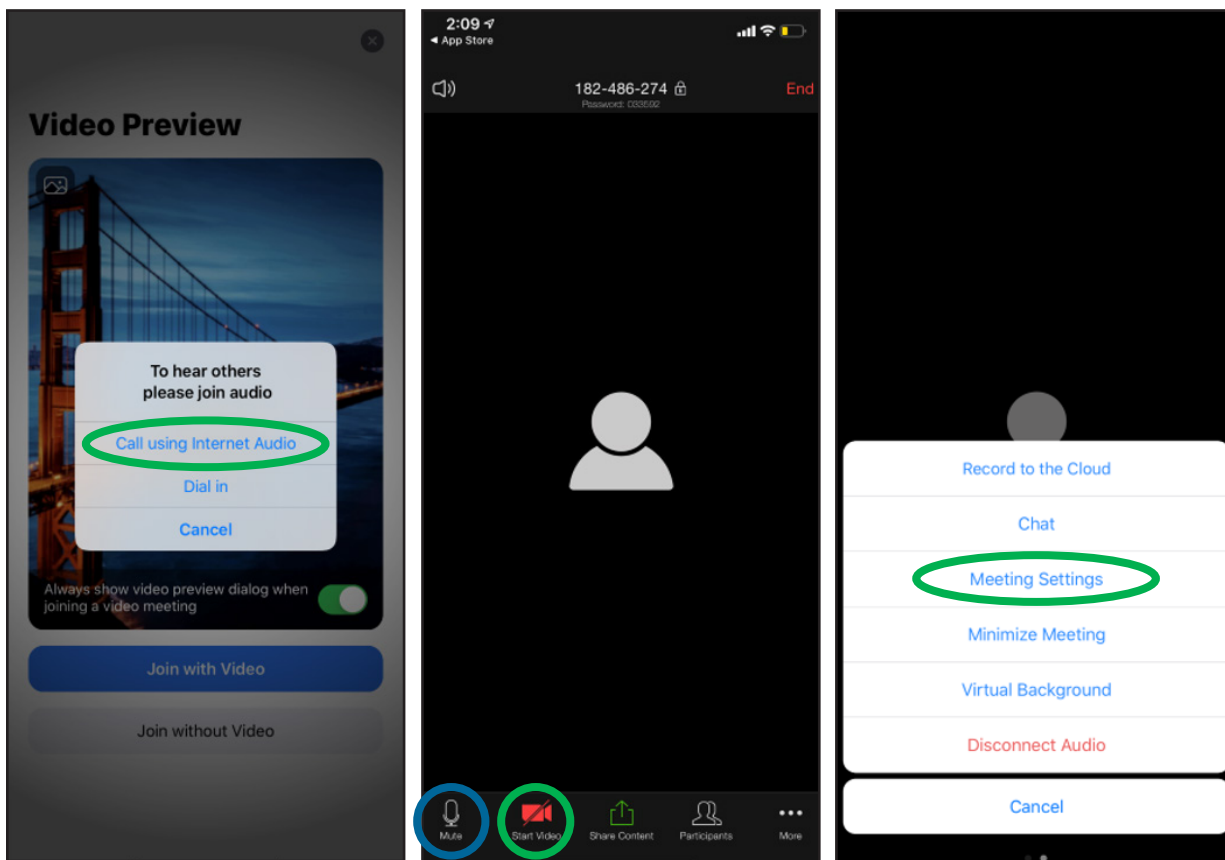
9. Click "Join with Video"
      a. If the app asks for more access, click "OK" and "Allow" on all of them.
      b. Click **"Call using internet audio"**

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10. From here, you are now in the meeting. Click "**Start video**" to start the camera function.

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11. You can also mute your microphone by pressing **"mute"** in the bottom left corner.

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12. If you need to change any of the meeting settings, those can be found by clicking **"more"** in the bottom right corner. Then click **"meeting settings"**

13. Another useful feature under "more" in the bottom right corner is the **virtual background**. This allows you to disguise your background with a photo. They have a default one but you can also **add in your own photos** as shown in the images below.

14. To end a meeting, simply press **"End"** in the upper right corner.